



## **Pacific Gas and Electric Company Energy Upgrade California™ Home Upgrade**

### **Program Guidelines for Electric Customers with Propane Gas Appliances**

In addition to requirements and guidelines that apply to single-family detached homes and 2-4 unit buildings, Pacific Gas and Electric Company (PG&E) has additional requirements for participation of PG&E electric customers with propane gas fueled appliances (Propane Jobs) in the PG&E Energy Upgrade California™ Home Upgrade and Advanced Home Upgrade program pathways.

#### **Customer Eligibility**

- PG&E electric customers with propane gas provided by a third party vendor are eligible for incentives for **electric** energy savings only.
- All residential building ownership structures (4 Units or less) are eligible, including single family detached and condominiums, townhouses, tenants-in-common, and landlord-tenant properties with 2-4 units.
- Mixed-use buildings (i.e., a combination of commercial and residential spaces) are not eligible to participate.
- The building must have electric service provided by PG&E and units must be individually metered.
- Customers are only eligible for incentives for modeled energy savings of the fuel provided by PG&E under the Advanced Home Upgrade program, in this case electric savings.
- Electric customers with propane fueled appliances will receive a pro-rated rebate based on the percentage of modeled site energy savings attributed to electric savings for Advanced Home Upgrade jobs.
- Customers are eligible under Home Upgrade for electric-only equipment based Flex Measures and all non-equipment based measures:
  - Home Upgrade eligibility includes non-equipment based measures such as air sealing, duct sealing and insulation.
  - Home Upgrade eligibility includes 'electric-only' measures such as an air conditioner or electric storage water heater upgrade.
  - Customers must have existing air-conditioning when they only have PG&E electric service, regardless of whether the equipment is selected as a measure as part of a Home Upgrade application.
  - No rebates will be paid on gas only measures such as a gas central furnace, gas wall heater, gas storage water heater or gas on-demand water heater upgrade.
- Customers and participating contractors must meet all other program requirements for Home Upgrade or Advanced Home Upgrade.



## Testing and Installation Requirements

Prior to beginning work on the home or building, all units and common area mechanical rooms must undergo Combustion Appliance Safety (CAS) testing as defined by Building Performance Institute (BPI) and PG&E's *Whole House Action Guidelines*. All failures must either be addressed immediately, prior to the start of any work, or included in the project's scope of work, based on the requirements of the *Whole House Action Guidelines* and *Whole House Combustion Appliance Safety Test Procedure*. It is your sole responsibility as a program participant to inform your (prospective) customer of this requirement. Please make sure that your customer understands this before you visit their home to perform a CAS Test-In.

As PG&E is not the propane gas service provider, all references to a PG&E Gas Service Representative (GSR) shall be replaced by properly licensed participating contractor, properly licensed qualified technician contracted by the participating contractor or propane service provider. PG&E GSRs are not able to provide services for testing or repairs of propane fueled appliances. However, all other procedures and all recommended action levels in the *Whole House Action Guidelines* and *Whole House Combustion Appliance Safety Test Procedure* shall be followed. Please refer to the *Home Upgrade Installation Specifications* and *Home Upgrade Participant Handbook* for additional details on these requirements. All customers and contractors must sign a *Safety and Quality Acknowledgment Form* confirming combustion appliance safety testing was performed at Test-out (post-installation). Any issues must be documented on the form and resolved before incentive payment can be issued. CAS issues must be remedied by a properly licensed participating contractor, properly licensed qualified technician contracted by the participating contractor, or propane service provider:

- Failures on Test-in must be resolved prior to beginning work or as part of the job scope
- Failures on Test-out must be resolved prior to rebate issuance

## Contractor and Rater Qualifications

Participating contractors and raters are automatically eligible to submit jobs for electric customers with propane gas appliances to PG&E's Home Upgrade and Advanced Home Upgrade program pathways. These contractors or raters must meet all program requirements and be in good standing. All projects are subject to field verification by a Build it Green or PG&E (CIP) Field Verifier as part of our Quality Assurance/Quality Control program. To learn more about the Field Verification process, visit [www.homeupgrade.org/resources/documents](http://www.homeupgrade.org/resources/documents) and navigate to the [Field Quality Control](#) section.

## Resources

All program information for participating contractors can be found at: [www.homeupgrade.org/resources](http://www.homeupgrade.org/resources)

For essential CAS safety documents, see Document Library list items entitled:

- Whole House Combustion Appliance Safety Test Procedure
- Whole House Action Guidelines
- EUC Test Measurements Form