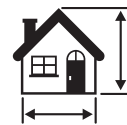




Home Upgrade

Energy Upgrade California®

What to expect on your way to energy savings.



Your guide to the Energy Upgrade California® Home Upgrade process.

Once you're ready to begin the upgrades, Pacific Gas and Electric Company (PG&E) and our Home Upgrade team will be with you before, during, and after the process. We want to ensure that the work is completed properly, your home is safe, and you are completely satisfied.



Together, Building
a Better California

Advanced Home Upgrade

This package goes beyond building shell upgrades and is typically more complex, involving deeper improvements. To begin the process, contact a participating contractor or rater to conduct a thorough evaluation of your home using diagnostic testing and energy-modeling software to create a customized energy-saving plan. Additional advanced tests will also be conducted.*

Before work begins

1. Participating contractors

It's important to choose a participating contractor, one who is specially trained to perform these upgrades correctly. A participating contractor will also help you maximize rebates and incentives and guide you through the Home Upgrade process.

2. Safety testing

- A Building Performance Institute (BPI)–certified professional will perform a Combustion Appliance Safety Test to keep you and your family safe.
- This test looks for gas leaks, CO₂ and poor ventilation of your gas appliances. If an issue is found, repairs will need to be made before Home Upgrade work begins or as part of the project to ensure your safety.

3. Contract and permits

- Your contractor will then work with you to review the scope of your project and develop a contract for you to sign. The contract will detail all the work and costs involved.
- Your contractor will help you acquire the necessary permits.

4. Data Sharing

Once your project is complete, you will share your meter data for analysis of energy savings. To share your data, log in to your account at pge.com and select "Share Usage Data". Select Build It Green from the drop down list and Submit.

Questions?

If you have any questions, please contact a PG&E Team Member at any point in the upgrade process. We're happy to help.

After work is finished

5. Post-completion inspection

- Your contractor will repeat the safety test to ensure work was done properly.
- You and your contractor will complete the required paperwork—including the Safety and Quality Acknowledgment form confirming the rebate amount.

6. Rebate submittal

Your participating contractor will complete all forms and submit them to PG&E in order to receive a certificate of completion. You should expect to receive your check in six to eight weeks from the time the contractor submits the paperwork.

7. Verification and satisfaction

A PG&E Home Upgrade team member may contact you to schedule an in-person visit to ensure that the upgrades were installed correctly and to verify safety testing. They may also contact you to complete a satisfaction survey.



Call **1-844-818-7204**



Email **info@homeupgrade.org**

*Customers may also be eligible for rebates exceeding \$5,500 based on their calculated energy savings. Work with your participating contractor or rater to calculate your upgrade's rebate.

Energy Upgrade California® Home Upgrade provides assistance and incentives for home improvement projects that can reduce energy use and make homes more comfortable. This statewide program is managed locally by utilities and regional energy networks and directed by the California Public Utilities Commission in collaboration with the California Energy Commission. Funding comes from utility customers under the auspices of the California Public Utilities Commission. Incentives are offered on a first come, first served basis and are effective until funding is expended or the program is discontinued. Programs may be modified or terminated without prior notice. Trademarks are property of their respective owners. All rights reserved.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2015 Pacific Gas and Electric Company. All rights reserved. These offerings are funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission. PG&E prints its materials with soy-based inks ♻️ on recycled paper. ♻️