



Pacific Gas and Electric Company Energy Upgrade California®

Participating Rater Pathway

PG&E Home Upgrade provides for a range of business models by allowing Raters with active HERS (II) Whole House and BPI Building Analyst certifications as independent assessors for test-in and test-out measurements and job submissions for Participating Contractors. Program Raters will be responsible for completing combustion appliance safety (CAS) testing, whole house diagnostic assessments, energy modeling and job submissions to Program standards.

Participating Rater Overview

In addition to the existing contractor model, a participating rater who is a BPI-certified Building Analyst and HERS (II) Whole House Rater may perform job test-in and test-out assessments with the same requirements as a participating contractor. The rater would be responsible for performing the assessments and would manage the online document submission in the Advanced Home Upgrade portal. The customer would then be able to choose any participating contractor to perform the upgrade.

Enrollment Steps

1. **Meet the Program Eligibility Requirements** (see Table 1 on next page)
2. **Submit a Participation Interest form** from the HomeUpgrade.org website

Once approved for enrollment:

3. **Get the required technical trainings.** To register for Advanced Technical Training, please visit our Events page at www.homeupgrade.org/events
4. **Sign the Rater-Contractor Collaboration Form.** BPI certified HERS II rater and a participating contractor sign a PG&E collaboration form before the rater is granted access for job submission (rater has a distinct user log-in)
5. **Complete the Rater Background Compliance Certification Form.** This form verifies that all Rater employees who may perform work on a PG&E customer's home have undergone a background investigation check for criminal history
6. **Begin job submissions.** Raters add jobs in the Advanced Home Upgrade portal and manage document submission

All forms may be obtained from the [Home Upgrade Document Library](#).



Credential and Document Requirements

In order to participate in the Energy Upgrade California, raters must meet these minimum credential requirements:

- Current BPI Building Analyst (BPI Accreditation/Gold Star for 'Rater Company' enrollment) certification
- Current HERS II Whole House Rater Certification
- Signed Rater Participation Agreement, including all supporting documentation
- Commercial General Liability certificate with Additional Insureds as noted in the Participation Agreement
- Business Automobile Liability
- Workers Compensation (if Rater has employees, if not please provide waiver as per the Participation Agreement)

Potential Benefits of Participation

The fact is that there is no one business model that will work for you and every customer. Participation can:

- Expand your professional service offerings.
- Allow you to develop your own projects directly with clients.
- Facilitate management of the job submissions process end-to-end.
- Help develop better, more systems-based scopes of work (increasing customer satisfaction).